

## CCNA Collaboration Certification

### Content Updates from CCNA Video and CCNA Voice

#### Introduction

The exams and training courses for CCNA Video and CCNA Voice certification have evolved to CCNA Collaboration certification. This document provides a summary of the topics that have been removed, as well as the incremental topics that have been added from CCNA Video and CCNA Voice to CCNA Collaboration.

The CCNA Collaboration certification reflects the convergence of voice and video currently taking place in the IT world. This new certification tests the knowledge and skills expected of today's in-demand collaboration professionals.

A candidate is required to pass the following two exams to obtain a CCNA Collaboration certification:

- 210-060 (CICD) Implementing Cisco Collaboration Devices
- 210-065 (CIVND) Implementing Cisco Video Network Devices

#### Domain Comparison of CCNA Video with CCNA Collaboration

Candidates holding an active CCNA Video certification will have completed the requirements needed to earn a CCNA Collaboration certification. However, the existing recertification period applies. For example, if your CCNA Video certification is scheduled for recertification, you must recertify as a CCNA Collaboration candidate before your CCNA Video certification lapses.

Minor updates to domain topics, as well as to hardware and software, have been made to the previous (VIVND) curriculum, and these are reflected in the new CIVND content and exam. The tables below highlight the updates. Candidates are encouraged to pay special attention to the updated portions of the curriculum before attempting to take the new exams.

#### Topic Comparison \*

CCNA Video Implementing Cisco Video Network Devices (VIVND)	CCNA Collaboration Implementing Cisco Video Network Devices (CIVND)
Implement Cisco Unified Communications and Cisco Collaboration Video endpoints	Implement Cisco Collaboration endpoints
Implement multipoint conferencing on Cisco Video endpoints	Implement multipoint conferencing on Cisco Collaboration endpoints
Implement Cisco DMP endpoints (formerly an appendix)	Implement Cisco Digital Media Players

\* The ICOMM exam comparisons are included in the below CCNA Voice comparison section.



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Hardware and Software Comparison *	
CCNA Video Implementing Cisco Video Network Devices (VIVND)	CCNA Collaboration Implementing Cisco Video Network Devices (CIVND)
Cisco Unified IP Phone 8941	Cisco Unified IP Phone 9971
Cisco TelePresence System 500 32-inch	Cisco DX650
Cisco TelePresence System Integrator Package C40 with HDMI LCD display with built-in speakers and Cisco TelePresence Touch panel	Cisco SX20 Quick Set with Cisco TelePresence Touch panel
Cisco DMP 4310G	Cisco Edge 340 DMP

\* The ICOMM exam comparisons are included in the below CCNA Voice comparison section.

### Domain Comparison of CCNA Voice with CCNA Collaboration

Candidates holding a valid CCNA Voice certification can obtain a CCNA Collaboration certification by passing the following exam:

- 210-065 (CIVND) Implementing Cisco Video Network Devices

Minor updates to domain topics, as well as to hardware and software, have been made to the previous (ICOMM) curriculum, and these are reflected in the new CICD content and exams. The primary differences are that video topics have been added to the course and Cisco Unity Express has been removed. The tables below highlight the updates. Candidates are encouraged to pay special attention to the updated portions of the curriculum before attempting to take the new exams.

Topic Comparison	
CCNA Voice Introducing Cisco Voice and Unified Communications Administration (ICOMM)	CCNA Collaboration Implementing Cisco Collaboration Devices (CICD)
Provide an overview of administrator and end-user interface options in Cisco Unified Communications Manager, Cisco Unified Communications Manager Express, Cisco Unity Express, Cisco Unity Connection, and Cisco Unified Presence	Provide an overview of administrator and end-user interface options in Cisco Unified Communications Manager, Cisco Unified Communications Manager Express, Cisco Unity Connection, and Cisco Unified Communications Manager IM and Presence Service
Administer users in Cisco Unity Connection and Cisco Unified Presence, and enable the most commonly used features for both applications	Administer users in Cisco Unity Connection and Cisco Unified Communications Manager IM and Presence Service, and enable the most commonly used features for both applications



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Hardware and Software Comparison	
CCNA Voice Introducing Cisco Voice and Unified Communications Administration (ICOMM)	CCNA Collaboration Implementing Cisco Collaboration Devices (CICD)
Cisco Unity Express	Cisco Unity Express has been removed from CICD
Two 2800 routers, each with T1/E1	Two 2900 routers, each with T1/E1
Cisco UCS or bare metal servers	Cisco UCS server to run mandatory VMs
Three Cisco Unified IP Phones 7965	Two Cisco Unified IP Phones 9971 with cameras and one Cisco Unified IP Phone 7965
Inline or POE-capable switch	POE-capable switch

[Learn more](#) about the new Collaboration certification offerings and to start your exam preparation journey.

